



## CHRONIC DISEASE MANAGEMENT: ONGOING, AUTOMATED SUPPORT BETWEEN VISITS

Amwell's automated virtual care programs for chronic disease management allow physicians to better monitor patients in between visits and provide them the ability to escalate care to a virtual or in-person visit when necessary.

### AUTOMATED CHRONIC CARE PROGRAMS



Asthma



COPD



Heart Disease



Hypertension



Congestive Heart Failure



Diabetes



Hyperlipidemia



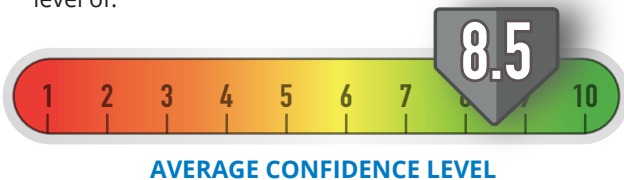
Kidney Disease

...and more. [Contact us](#) to learn how we can help with your unique chronic care management needs.

### THROUGH THESE AUTOMATED CARE PROGRAMS, OUR PARTNERS HAVE SEEN IMPACTFUL RESULTS:

#### INCREASED PATIENT CONFIDENCE

Self-efficacy in those with chronic conditions can have a direct impact on health outcomes. UNC Health patients leave the Congestive Heart Failure Post-Discharge program with an average confidence level of:



#### CLINICALLY-VIABLE IMPROVEMENTS

Giving patients the tools to improve care in-between visits improves overall health and helps avoid unnecessary in-person visits. Prisma Health hypertension patients who engaged in three or more automated care interactions saw a



#### BETTER MEDICATION ADHERENCE

Medication adherence can have a more direct impact on patient outcomes than the specific treatment itself.<sup>1</sup> Northwell Health COPD Post-Discharge program saw



#### HIGH PATIENT SATISFACTION

Patients are 5 times more likely to select a practice if they had a positive experience.<sup>2</sup> Northwell Health COPD Post-Discharge program saw an overall



TEXT "HELLO" TO 77877 TO TEST OUT ONE OF OUR AUTOMATED CARE PROGRAMS.

#### Sources:

<sup>1</sup>World Health Organization: Medication Adherence: WHO Cares?

<sup>2</sup>Press Ganey: Consumerism: The Role of Patient Experience in Brand Management and Patient Acquisition