



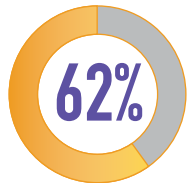
THE ED PSYCHIATRY SHORTAGE: HOW AMWELL CAN HELP

Roughly 60% of counties in the United States lack a single psychiatrist,¹ and this lack of access oftentimes means patients end up at the emergency department (ED) for acute psychiatric care. But EDs are experiencing a similar shortage. So how do we solve for this? Amwell can help.

CURRENT CRISIS STATE



Increase in Americans with unmet mental healthcare needs due to COVID-19.²



62% of EDs lack psychiatric services to manage patients in crisis.²



1 in 4 ED beds are now occupied by a patient awaiting psychiatric evaluation.²



Average boarding time for a psychiatric patient³

PATIENT CONSEQUENCES

- Delays needed care
- Patients leave ED without receiving care
- Stressful environment leads to increased behavioral health codes/crises

HOSPITAL CONSEQUENCES

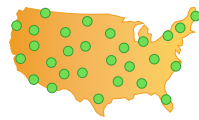
- Physician burnout
- Increases costs
- Increases ED crowding & wait times
- Unsafe conditions for staff and patients

SOLVING FOR THE SHORTAGE

Amwell Psychiatric Care offers telepsychiatry services where and when you need them through a national telehealth medical group.



24/7/365 access to board-certified psychiatrists through a medical group that is accredited by The Joint Commission



Nationwide coverage



On-demand visits



Proven to reduce ED boarding time⁴

PATIENT BENEFITS

- Provides better access
- Shortens wait times
- Limits exposure to stressful ED environment
- Expediates transfers

HOSPITAL BENEFITS

- High staff satisfaction
- Decreases costs
- Improves ED throughput and reduces length of stay
- Improves provider and patient safety

Sources:

¹ American Medical Association, 2017

² Gist Healthcare, 2021

³ Healthcare Business Today, 2019

⁴ Cleveland Clinic Indian River Hospital Improves Acute Behavioral Health Access and Response Time With Telepsychiatry

[Learn more about Amwell Psychiatric Care here](#)