BEHAVIORAL HEALTH SOLUTIONS AT EVERY STEP OF THE PATIENT JOURNEY

Acute Telepsychiatry, Medication Management, Synchronous Therapy, Self-Directed Asynchronous Care — and Escalation as Needed

Amwell is the only digital care delivery platform that offers end-to-end behavioral health across the full continuum of care. Remote access to psychiatrists, online therapy, automated clinical programs, hardware — our technology and clinical expertise support your staff and patients where and when they need it most.

ACUTE CARE

health issue



After several days, the patient leaves

📿 amwell

In the ED and acute settings such as Med/Surg floors, board-certified psychiatrists from Amwell Psychiatric Care, a joint Commission accredited entity, provide on-demand video consults with a target response time of 60 minutes or less, improving ED throughput, and reducing boarding.

Following a telepsychiatry consult, the patient is admitted for treatment.

Amwell Psychiatric Care supports in-person staff with video visits via our purpose-built tablets and telemedicine carts, though we are hardware and software agnostic.

Chat-based clinical resources can act as a "pocket companion" to provide structure and next steps for the patient as they enter an outpatient program. Clinical data can be monitored by a nurse navigator or others in the department.

Amwell Psychiatric Care provides remote staffing for a variety of outpatient ambulatory programs.

More than 4,500 clinicians from **Amwell Medical Group** provide online therapy and medication management, filling a critical gap caused by the nationwide shortage of mental health professionals.





Synchronous and asynchronous care can escalate to a virtual visit or in-person care as needed, and can be staffed by your psychiatrists or ours.

Amwell's Behavioral Health Module provides strategy and infrastructure for ongoing care in ambulatory and primary care settings, lowering the risk of another acute episode and readmission. This care Group psychiatrist, or by your own psychiatrist.

INPATIENT CARE COACHING & SELF-DIRECTED CARE AUTOMATED SUPPORT OUTPATIENT CARE AMBULATORY & PRIMARY CARE

THERAPY AT HOME

Thanks to a mix of virtual and asynchronous care, the patient is back on her feet and thriving—and has access to psychiatric care through her PCP if needed.

Highly personalized, automated interactions ensure the patient is adhering to their medications and following their care plans.

Synchronous & asynchronous clinical programs offer coaching and tools to help patients manage their mental health and well-being over the long term.

For more information, visit amwell.com or email business.development@amwell.com.