

PROVIDER EXPERIENCE



American Well for Clinicians

Our iOS app enables clinicians to see patients via video from any location. They can set an availability status, access patient records, and ePrescribe—all on mobile. Hospital systems can use the provider mobile app in tandem with the Telemed Tablet to connect specialists to any point of care for curbside consults via video.

Manage your virtual practice right from your iPhone

- Set your availability status – on demand, on call, or by appointment
- Accept consult requests from clinical colleagues or visit requests from patients in real time
- Invite patients to have visits, see waiting room traffic, and view all your appointments
- Communicate with your patients via secure messaging

Your app, your look

- View patient history from an EMR, gaps in care, and disease management checklists through our Insight API, which can pull information from almost any external system
- Access formularies and send e-prescriptions to the patient's pharmacy of choice, displayed to the provider during the visit
- Enter clinical notes at the conclusion of the visit

Handle curbside consults from anywhere

- Doctors can set their status to “Ask Me” to join a pool of potentially available specialists
 - When a colleague requests a consult via the Telemed Tablet – our cart-mounted hospital video console – the system searches the pool of potentially available providers
 - Specialists can accept, decline, or ignore consult requests – the system will keep searching until it finds a match
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American Well for Clinicians: How Can You Use It?

Doctors, put your practice in your pocket. Health systems, use the provider app alongside the Telemed Tablet to efficiently bring specialists to wherever they are needed in your system



Hospitals

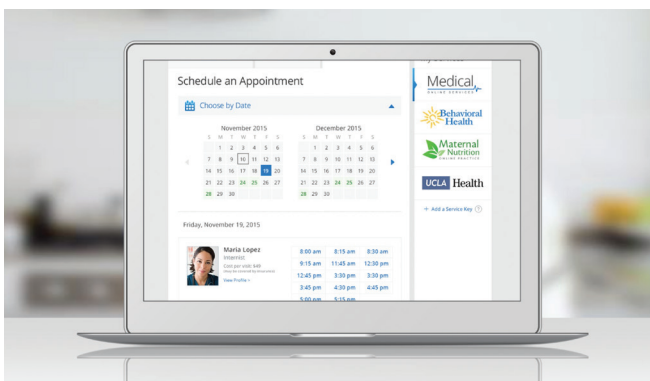
Build a broader specialist network

With Ask Me mode, a hospital can establish a larger pool of on-call neurologists, and these neurologists can take consults on demand as time permits—from any location. They can also view CT scans and visuals of a patient's face and body through the Sidekick app to more effectively consult on telestroke.

PCPs

Increase income with after-hours visits

Primary care doctors now have a way to easily manage patients outside of their brick-and-mortar practice, picking up additional income by addressing acute care issues outside of the office. PCPs log in only when they have availability to give on-demand urgent care.



Health systems

Grow your telehealth practice

Once hospital staff download the provider app, they can easily send telehealth enrollment invites, schedule telehealth visits for their patients, and engage with patients through secure messaging without being tied to a desk. The end result? More engaged patients and better care.

American Well is transforming the way healthcare is delivered. We power health systems, health plans and employers with telehealth technology and clinical services. We make doctor visits accessible to everyone in just minutes over mobile, kiosk, phone, or web.
