

## Linux System Administrator

### Required Experience

- Proficiency managing Linux systems in a production web farm
- Production support of Docker containers running on CentOS VMs
- Ability to automate systems using standard scripting languages such as Bash, Perl, or Python
- Good familiarity with and/or strong interest in learning automation and deployment

### Additional Experience

- Puppet, Spacewalk
- Red Hat Kickstart or similar
- VMWare ESXi
- Patch management, log aggregation, monitoring and alerting
- Application deployment to multiple app clusters
- Security administration in a Linux environment

### Additional Responsibilities/Capabilities

- 24x7 On call rotation participation
- Periodically work off-hours to support critical production upgrades/projects
- Ability to work efficiently and effectively in a diverse (internal and external) team environment
- Strong initiative and ability to work independently in a fast paced environment
- Understanding of security essentials and standards (such as HIPAA, CIS, PCI)
- Strong written and oral communication skills

### About American Well

Have you ever wanted to talk to a doctor online rather than take time out of your day to set up an appointment or wait in the emergency room? Have you ever wished that a 10 minute checkup or follow-up didn't require you to set aside two hours from your day? We are a web startup based in Downtown Boston offering a software service that facilitates online conversations between healthcare providers and patients. Our product is used by several regional health plans and hospitals to allow consumers to receive quality care online and provide physicians with an additional means to stay in touch with their patients.

American Well is the most trusted telehealth services provider, having delivered healthcare into people's homes and workplaces for close to a decade. The company serves the nation's top health systems and health plans, more than 600 major employers and more than 25 million covered Americans. American Well's consumer service, Amwell, connects people with board-certified doctors, dieticians, and psychotherapists for video visits via smartphone, tablet, kiosk, phone, or desktop. For more information, please visit [www.americanwell.com](http://www.americanwell.com).

American Well is located in Boston, downtown in the 75 State Street building on the 26th floor. We are 5 min walking from both North and South Station so your commute should be easy! American Well has an amazing culture and we pride ourselves on working hard but creating a fun, energetic environment.

**What American Well can offer you:**

- An opportunity to have a major impact on the future direction of our technology and healthcare
- 3 weeks' vacation
- 401K
- Amazing health, dental and vision insurance plans
- Free gym access - without ever leaving the building
- Drop-off/pick up dry cleaning service
- Beautiful office/work space with views overlooking all of Boston
- A great location in the heart of the financial district
- A well-stocked fridge
- Let's talk!